



OFFICE OF THE GOVERNOR
STATE OF MISSOURI
JEFFERSON CITY
65101

MEL CARNAHAN
GOVERNOR

STATE CAPITOL
ROOM 216
(573) 751-3222

March 31, 1998

Recently, Missouri has experienced improved coordination and collaboration among agencies implementing the State's 70+ employment and job training programs. However, these programs remain administratively and functionally fragmented. It is time to take the next logical step in our effort to provide greater value to Missouri's citizens. Fully integrating the fragmented employment and training programs into a comprehensive workforce development system will improve customer focus and results.

There is also a need to integrate the administrative adjudication programs that are currently scattered among several state agencies. The integration of these adjudication programs will provide consistent administrative oversight and economies of scale. This reform will also facilitate uniform administrative adjudication policies and procedures and ensure Missourians receive timely service and full value for the tax dollars invested in their government.

Missouri will experience optimal benefit by locating the integrated workforce development system within the Department of Economic Development and the administrative adjudication system with the Department of Labor and Industrial Relations.

I have asked David Mitchem to lead the development and implementation of both systems. Mr. Mitchem will represent the Governor's office in crafting these enhanced service delivery systems. Mr. Mitchem will also keep the legislature apprised of our progress. I expect each department director to actively work with Mr. Mitchem to overcome any perceived or actual barriers to the timely implementation of these two reform initiatives.

March 31, 1998
Page Two

Thank you for your assistance to ensure the successful implementation of these important system reforms.

Very truly yours,

A handwritten signature in black ink, appearing to read "Mel", with a long horizontal flourish extending to the right.

Mel Carnahan

MC/dk